

Accuracy Matters Quality Management System Policy

Accuracy Matters Limited is an editorial services company which utilises a cohesive team of freelancers to ensure the needs of our clients are met. As a company we are committed to sustainable growth, the continual improvement of our Quality Management System, and ensuring that all statutory and non-statutory requirements are satisfied.

We understand that improvements and a larger understanding of our processes will allow us to continue as a sustainable and highly trusted business. We are also committed to ensuring consistency across all our service provisions.

We are committed to ISO 9001 certification through co-operation, motivation and effective collaboration with all our interested parties. This will ensure consistency of approach, continual improvement and confidence/trust in our processes to deliver products and services to requirements.

With the full support of top management, we will establish quality objectives which will support the QMS policy and the organisation. These objectives will be reviewed and monitored by top management quarterly to ensure they are still offering the necessary support and strategic director for the business.

Accuracy Matters is dedicated to enhancing customer satisfaction with all our services through the effective application of our Quality Management System across all aspects of our business to support customer focus, needs and expectations.

Signed: *Rachel Nixon*

Date: 23 June 2021